

# Integrated Query Engine



August 2006  
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## The Problem

- Increasing reporting complexity
- Increasing information based service management decisions
- Existing collection methods crude and time consuming

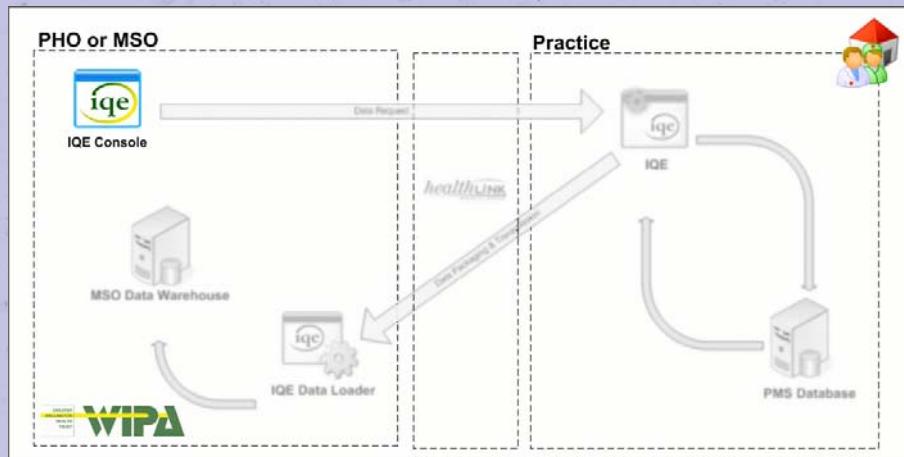


## The Solution : Overview

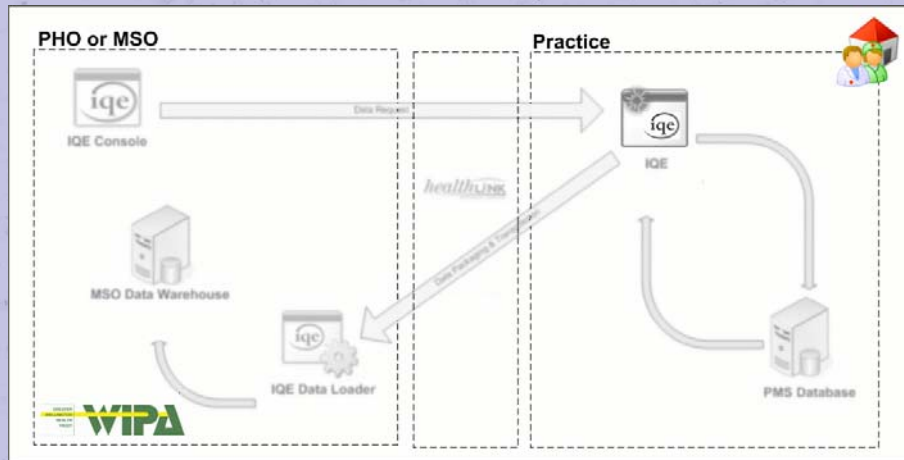
- Automation Software
  - Communicates
  - Schedules
  - Extracts
  - Packages
  - Transports
  - Loads
- Built on Microsoft Dot Net Framework
- PMS Agnostic



## The Solution : Components



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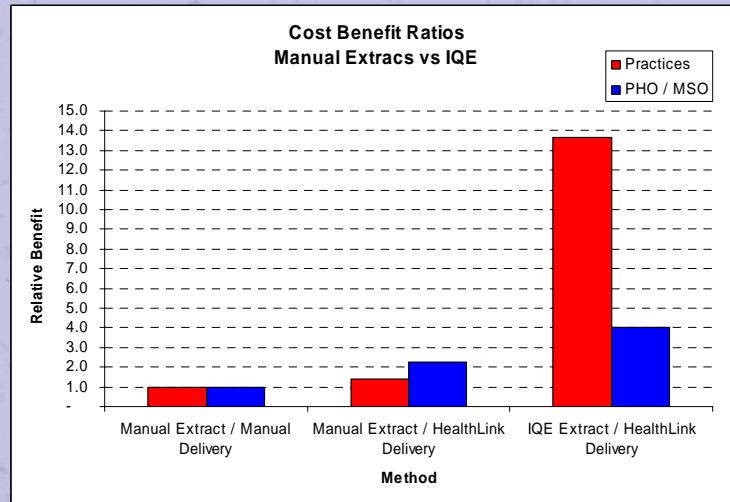


## Benefits

- Large, rich data sets quickly
- Drill down analysis
- Decreased practice burden
- Decreased MSO / PHO burden
- More timely & comprehensive information for service development & delivery



## Benefits



## Lessons

- Ultimate control rests with the practice
- Policies & Procedures
- Always some maintenance
  - Re-installation of Practice Servers



## Where Now...

- Analysis, analysis & analysis
- Refinement of Management Tools



## The IQE Team

John Grant	Information Analysis
Angela Knight	Software Development and Operational Support
Carol Langbein	Practice Support & Deployment
Matthew Leahy	Practice Support & Deployment
Jayden MacRae	Project Lead, Design and Software Development
Michael Shapleski	Design and Software Development

Thanks to the boards and practices of Capital, Kapiti, Otaki, Tumai mo te iwi and Wairarapa PHOs for their continuing support in this and many other projects.

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